

# Smarter Chargeback Protection Disputes Defender<sup>TM</sup>

## Safeguard profits with intelligent, next-generation fraud defense

Disputes Defender<sup>TM</sup> is a next-gen chargeback fraud solution that helps manage the chargeback process for you. It runs in the background of your business every day, monitoring threats in real-time and responding to chargeback cases on your behalf. When your business receives a chargeback, Disputes Defender jumps into action. Leveraging a combination of AI, machine learning and data enrichment, it automatically compiles and submits the most compelling evidence to support your case. It expertly defends your disputes cases for you, increasing win-rates and minimizing fraud losses.



### Automated Defense

Disputes Defender automatically manages chargebacks for you, responding with dynamic, tailored and case-specific arguments.

### Dispute Case Visibility

Track chargeback recovery cases from initiation to resolution in real-time. Monitor results in iQ.



### Smarter Responses

Leverages machine learning, AI and data enrichment to identify evidence and build the most compelling case.

### Easy Implementation

Fraud protection immediately at the flick of a switch. No technical skills or development required.



Safeguard your business with Disputes Defender and keep your revenue where it belongs – with you.





## It's time for a smarter, simpler way to defend against chargebacks



### Save Money

Disputes Defender helps protect revenue and minimize the financial losses associated with fraud.



### Reduce Risk

Offers a shield of protection against evolving fraud threats, offering tools, data & support to help.



### Save Time

Disputes Defender automates and streamlines the disputes process, minimizing manual work.



### Smart Pricing

Security support without breaking the bank. Our smart no-win-no-fee model keeps monthly costs in check.

## How it Works

1

### Sign-Up Today

Enhanced fraud protection can be enabled in a few clicks – no development work required and no monthly expenses to contend with.

2

### Everyday Monitoring

Chargeback Defender runs in the background until you need it, monitoring transactions as they happen and identifying potential fraudulent charges.

3

### Builds Chargeback Case

When you receive a chargeback, Disputes Defender collates data to build and submit the most compelling case evidence on your behalf.

4

### Track Disputes Process

Monitor your chargeback cases directly from our iQ portal, with real-time updates on progress. Watch your case wins grow and enjoy the extra revenue in your pocket.