Invisalign® Virtual Care Al Implementation workflow



On track:

 If there are no tracking issues, patient is notified to move onto the next set of aligners



Step 1:

One time set-up

 Practice sets automatic assessment thresholds and sets automated patient notification message templates

Ongoing

- Practice invites patient to Virtual Care AI
- At the initial consult, establish the importance of virtual monitoring for treatment success

Step 2:

During/after second appointment

- Doctor gives patient Invisalign cheek retractors or Invisalign Lens
- Patient downloads the My Invisalign app
- Patient practices taking photos wth Invisalign Lens provided

Ongoing

 Patient takes photos with Al guidance

Step 3:

- Al-guided automatic assessment measures the aligner spaces based on doctor settings
- If automatic assessment is not enabled, doctors must manually review patient photos

Step 4:

- Patient will receive doctor-directed automated notification within 1 hour of photo submission*. The practice can also send manual feedback to the patient anytime
- If automatic notifications are not enabled, the practice manually sends feedback to the patient



Step 5:

 Patient continues sending photos and receiving feedback with every aligner change

Instructions:

 If there are tracking issues, the patient receives customized notifications on how to proceed with treatment or to call the office to schedule and appointment

*Doctors need to enable automated notification settings and patients should enable My Invisalign app notification settings. If the patient submitted photos require manual review by doctors, the patient will not receive doctor-directed instruction within 1 hour as manual notification will be sent after doctor manual review, the time of which is subject to doctor availability.

^{*}After confirmation by trained personnel