

Pricelist



Other fees, including prices for other services and products

Other prices

Service/product	%	DKK
Refund transactions	Same as base transactions	
Alipay transactions	2.75	...
Recurring payments and saved card information ¹	0.05	...
Transactions submitted late ^{1, 2}	1.00	...
Multicurrency fee (Conversion between two currencies) ^{1, 3}	1.60	...
Mastercard Global Wholesale Travel transactions and Visa Business to Business ¹	1.80	...
Mastercard non-contactless enabled transaction fee ¹	0.029	...
Mastercard Single-tap enablement fee on the terminal ¹	0.044	...
Visa Non-Domestic Currency Settlement fee ^{1, 4}	0.20	...
Visa pre-auth ⁵	0.02	...
Mastercard pre-auth ⁵	0.08	Min. 0.074
Mastercard Digital Enablement Service Token intra-regional card present / card not present ⁶	0.04 / 0.05	...
Mastercard Digital Enablement Service Token inter-regional card present / card not present ⁶	0.08 / 0.13	...
Visa Digital Enablement Service Token intra-regional card present / card not present ⁶	0.04 / 0.08	...
Visa Digital Enablement Service Token inter-regional card present / card not present ⁶	0.08 / 0.11	...
Authorisations ¹	...	0.064
3D Secure transactions and Strong Customer Authentication (SCA) exemption ¹	...	0.35
Gross settlement (monthly)	...	49.00
Alipay start-up fee ⁷	...	699.00
Quarterly fee when selling high risk products ⁸	...	2,200.00
Surcharging (monthly subscription)	...	99.00
Manuel electronic statement ⁹	...	4.90
Chargeback fee ¹⁰	...	400.00
Consultancy service, per. hour ¹¹	...	1,320.00
Violation of notice period	...	2,000.00
Dynamic Currency Conversion (DCC) ¹²	4.75	...



Non-Compliance prices¹³

Service/product	%	USD
Visa Excess reattempted transactions (Domestic/Intra - regional)	...	0.10
Visa Excess reattempted transactions (International)	...	0.15
Visa Data quality (Domestic/Intra - regional)	...	0.10
Visa Data quality (International)	...	0.15
Visa Issuer will never approve – reattempt (Domestic/Intra - regional)	...	0.10
Visa Issuer will never approve – reattempt (International)	...	0.15
Visa Misuse of authorization system – (authorization that cannot be matched to a clearing)	...	0.05
Visa Unmatched Clearing – (authorization that cannot be matched to a clearing)	...	0.05
Service/product	%	EUR
Mastercard Processing Integrity Fee-Message Format Error	...	0.045
Mastercard Transaction Processing Excellence-Excessive Authorization Attempts	...	0.55
Mastercard Transaction Processing Excellence-Nominal Amount Authorizations	...	0.055
Mastercard Transaction Processing Excellence-PSD2 Keyed Card-Present Transaction	...	0.30
Mastercard Transaction Processing Excellence-Chip Transaction Without CVM	...	0.40
Mastercard Transaction Processing Excellence-Acquirer Merchant Advice Code	...	0.25
Mastercard Final Authorization Not Meeting Necessary Requirement ¹⁴	0.28	0.033

Explanations

- Additional charges to service fees.
- Transaction must be sent to Nets no later than three days from the purchase date.
- Fee for conversion between two currencies that is charged in a foreign currency. Nets can receive multicurrency transactions in all foreign currencies. Settlement can be made in the currencies: DKK, EUR, GBP, SEK, NOK, ISK, CHF, LTL, LVL, PLN, CZK, HUF, TRY, USD, CAD, JPY, AUD, NZD, HKD, HRK, SGD, ZAR and MXN. Register an account for each currency. If transactions in foreign currency are not converted to local currency the fee for multicurrency will not be charged.
- Fee for all cross-border volume in a different currency than merchant country currency.
- Pre-auth. is a temporary hold of an amount on the cardholder's card which is typically released after a few days or until post-authorization. Fee of the pre-authorized amount.
- Tokenization turns the 16-digit card number into a different number stored on the card holder's device so, the actual card details are never shared and therefore makes it a more secure transaction.
- The Alipay start-up fee is shown without VAT but will be taxed.
- The fee covers Nets costs to the card companies for a special registration fee and quarterly reporting on products and services categorised as high risk. If your products/ services are high risk category, we will let you know before formation of a contract.
- Through MyNets Portal statements are free of charge.
- Per legitimate cardholder dispute.
- Statistical material, call centre services, data extracts and data analysis
- DCC is a service for currency conversion at the time of the transaction. The cardholder will be presented with the option of paying in her/his own currency or the local currency when paying. The exchange fee is 4.75% where Merchant keeps 1% of the transaction amount and Nets keeps 3.75% of the transaction amount.
- Non-compliance prices appear in USD and EUR on the prices list, as these are directly charged to Nets in these currencies by Visa and Mastercard. The prices will be converted to your billing currency with mark-up pursuant to the daily conversion rate of Danske Bank.

~~*Prices are without VAT unless otherwise stated~~