

# HOTEL CHECK-Information & Concierge Services

**Uptown Hounds Resort Hours** 8:30 AM - 7:30 PM Monday through Friday 8:30 AM - 5:30 PM Saturday & Sunday

(\$25 Early Check-in between 6:30am-8:30am upon request)

466 Angliana Avenue · Lexington, KY 40508 · P 859.255.2275 · F 859.258.2580

www.UptownHounds.com · <u>Reception@UptownHounds.com</u>

The following information is designed to help us ensure your pet's stay will be fun and exciting. By choosing from the following services, your pet will love the "One on One" attention from our staff during their vacation & enjoy our resort's amenities. Please complete prior to your stay and EMAIL to reception@uptownhounds.com; FAX TO 859.258.2580 or bring to check-in.

Dog Name		🗆 Male 🗆 Female	Check-in /	/	am/pm
J			MTW	TH F SA SU	Time
Owner/Guardian Name			Check-out /	/	am/pm
			мтw	TH F SA SU	Time
ROOM ACCOMMODATIONS		*Please remember our 24-hour Cl	neck-in/Check-out polic	у.	
		**Early pickup will affect grooming. Please call ahead.			
∫ Small \$45/day* (40 lbs. or under)	」Giant \$61/day			Room Num	ber:
Medium \$47day* (40-60lbs.)	Penthouse \$63/day				

Penthouse \$63/day J Satellite TV \$6/day

Day Boarding \$40/day (any room)

Large \$49/day\* (60+ lbs.)

1.

 $\Box$  There is a second pet staying in the same room for \$30/day

. All-Inclusive Packages		1 <sup>st</sup> Pet / 2 <sup>nd</sup> Pe	
Luxury Cuddle	Loves to be Cuddle, Single Postcard & Satellite TV	\$12/\$0	Every Day
Luxury Play	Loves Walks&Lovin or Daycare, Single Postcard & Satellite TV	\$22/\$18	Exclude Check In/Out
Luxury Ultimate	Ultimate Getaway, Single Postcard & Satellite TV	\$28/\$18	

## 2. Active SERVICES: <u>Take advantage of all the resort has to offer! These specialized services allow your dog to be super active.</u>

Daycare	Daycare w/Hotel (requires advanced assessment)	<b>\$20</b> per day	Mo Tu We Th Fr Sa Su 」Everyday	Specified dates:
Loves to be Petted	Pet Me, Pet Me, Pet Me (10 min)	<b>\$8.25</b> per day	Mo Tu We Th Fr Sa Su 」Everyday	Specified dates:
Loves to Cuddle	Hold Me in the Morning (10 min) and Kiss Me Goodnight (10 min)	<b>\$12.25</b> per day	Mo Tu We Th Fr Sa Su _ Everyday	Specified dates:
Loves Fun	We can Play While on a Stroll (15-20 min)	<b>\$14.45</b> per day	Mo Tu We Th Fr Sa Su _ Everyday	Specified dates:
Loves walks & Lovin	Pet Me, Pet Me, Pet Me (10 min) and Moonlight Stroll, Me and You (15-20 min)	<b>\$20.50</b> per day	Mo Tu We Th Fr Sa Su 」Everyday	Specified dates:
Loves to go, go, go!!!!	Let's Go for a Walk (15-20 min) and Throw My Toy, Throw My Toy (15-20 min)	<b>\$24.75</b> per day	Mo Tu We Th Fr Sa Su 」Everyday	Specified dates:
Ultimate Getaway	Hold Me in the Morning (10 min) and Throw My Toy, Throw My Toy (15-20 min) and We can Play While on a Stroll (15-20 min) and Kiss Me Goodnight(10 min)	<b>\$33</b> per day	Mo Tu We Th Fr Sa Su ∫Everyday	Specified dates:
Daycare Swim	Daycare Swim Time (15-20 min) Swim is with daycare group and is supervised by staff member	<b>\$7.75</b> per session	Mo Tu We Th Fr Sa Su 」Everyday	Specified dates:
Swimming	Lap-it-up Fun Swim Time (15-20 min) Swim is supervised by staff member and your dog may come into contact with other dogs while swimming.	\$24.50 per session	Mo Tu We Th Fr Sa Su 」Everyday	Specified dates:

## 3. Personal Services

Room Service	Ice Cream Treat	\$4.15	Mo Tu We Th Fr Sa Su _ Everyday	Specified dates:
Postcard	Postcard Picture(s), with an update during your pet's stay	<b>\$8.25</b> per email	Mo Tu We Th Fr Sa Su 」Everyday	Specified dates:
Extra Potty Break	Extra Potty Break Need a little extra time—We can do that!!	<b>\$8.25</b> Per Room	Mo Tu We Th Fr Sa Su ∫Everyday	Specified dates:
Special Needs	Needs Special Attention (no stairs (ramp walks); needs bandage changes	<b>\$12</b> per day	Mo Tu We Th Fr Sa Su 」Everyday	Specified dates:

4. SALON & SPA					
Grooming while staying in the hotel:	_Bath Only	Bath and De-shed	Bath and H	laircut	
(Please schedule with reception)	_Nail Trim	-		None	
5. FOOD & BEVERAGE					
Room service is delivered twice per day- brea	kfast and dinner- w	vith fresh water, free flowing th	roughout the day.		
When my pet is fed: $\Box$ Leave food dowr	n until gone 🛛 🗌	Pick-up leftovers afterm	inutes		
*Separate to feed: <u>\$8.25 per day</u> (multi-famil	y dogs staying in th	ne same room who need to be s	eparated for feeding)	🗆 Yes 🗆 No	
During the night, my pet's drinking water sho	uld be left:	Full 🗌 Half-way full 🗌 Emp	ty until morning		
FOOD INVENTORY					
Brand/Type of food provided:					
Total number of SEPARATED feedings provide			)	AM/PM	
Special Instructions:				<u> </u>	
Portion size per feeding: AM	Sup(s) MID	DAY (if applicable) Cu	p(s) PM	Cup(s)	
Fortion size per reeding. Am	<u>up(s)</u> MiD	DAT (il applicable) Cu	<u>D(3)</u> FIVI	Cup(3)	
6. HEALTH & WELLNESS					
		Explan	ation/Comments		
Has your pet boarded before? If so, any problems (i.e. stress, not eating)?	J Yes □ No				
Does your pet have any injuries, health concerns, or restrictions to activities?	」 Yes 🗆 No				
Does your pet have any sensitive areas?	」 Yes □ No				
Does your pet have any allergies? (foods, treats, medications, products)	」 Yes □ No				
Has your pet shown aggressive behavior toward a person, animal, or situation?	J Yes 🗆 No				

#### MEDICATION

Our guests taking medicine need extra care and attention and we take this responsibility very seriously! Pills, liquid medicines, and insulin shots can all be administered.

Brand/Type:

• If your pet needs to receive medication throughout their stay with us, there is an additional \$1 charge per administration of medication(s).

Yes 🗆 No

#### MEDICATION INVENTORY & INSTRUCTIONS:

Is your pet on flea/tick preventative?

When were meds last given?\_\_\_\_\_

AM/PM

### 7. SIGNATURE

I have reviewed the details of my pet's stay and the above requested services, understand the charges, and agree to pay for all services and items I have requested. Payment in full shall be made at the time of check-out. I also understand that all terms of the America's Uptown Hounds Luxury Resorts House Rules apply to this stay. This includes liability for any damage caused by my pet while at Uptown Hounds to include, but not limited to, destruction of in-room furnishings. If desired, the following items may be removed from rooms by notifying staff at check-in (replacement values listed for your convenience): Coolaroo aluminum pet bed (\$65+tax).

Signature

**Owner/Guardian Printed Name** 

Date

Uptown Hounds Representative

8/28/2020