

To our dear valued clients:

We hope all of you are staying well through these ongoing difficult times. We have been offering curbside only care since March when the COVID pandemic required us to protect both our staff and yourselves from this very contagious virus.

As Ontario started reopening in various stages, we continue to feel that in order to best serve all of our clients as quickly as possible it is best to continue with curbside only care. Due to limited size in our waiting room and our exam rooms and with our large client base, it would be very difficult for us to see more than a few clients at a time. This would potentially make it very difficult to get an appointment within a few weeks.

That being said, we know there are certain situations where a client may want to come into the clinic. In those circumstances we can offer in hospital examinations, but with likely a much longer waiting time for an appointment. As the colder weather approaches we also recognize those coming without a vehicle may need to come into the building for shelter. We will be able to accommodate very few clients at a time if this is the case, but again we would need to know when the appointment is booked should you require this.

We know most of the veterinary hospitals in Toronto are continuing at present with curbside only because of the difficulty of social distancing in such a small venue. As cases start to rise in Toronto again we need to remain vigilant in our approach for the safety of all of us. Our hope of course is that we can all get back to a more normal life in the near future and trust you will understand our reasoning for keeping the doors closed for now

Please feel free to contact us for any concerns or questions regarding our COVID policies

Stay Safe

From all of us at McGilvray Veterinary Hospital