

PEOPLE OF N26

## Adrienne Gormley

Chief Operating Officer



Adrienne Gormley joined N26 in 2020 as Chief Operating Officer of the Mobile Bank. In her role, she oversees N26's customer service, business operations, service experience and workplace divisions and is responsible for scaling internal capabilities and building a culture of customer-centricity and operational excellence across the organization.

With over 20 years of experience working with some of the world's most respected technology leaders, including Dropbox, Google and Microsoft, Adrienne has deep expertise across customer experience, business operations and scaling and growing international teams.

Prior to joining N26, she was VP of Global Customer Experience and Head of EMEA at Dropbox, driving global customer strategy, experience and operations across a 600 million-strong customer base, and scaling the business across multiple offices and functions with the key goal of making Dropbox "A Great Place to Work".

Adrienne is a passionate advocate of diversity and inclusion in the workplace, with a keen understanding of how to get the best out of international teams in fast-growing environments. She is also an active member across Diversity, Equity and Inclusion networks and organizations, as well as a mentor to female entrepreneurs in EMEA and beyond.

**For interviews and press enquiries, please contact:**

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