

Getting started as an Oscar member

What happens now? Once your application is submitted to Oscar it will take up to 5 days to process.

Within 1-2 weeks of enrolling with Oscar

You will get a welcome email and/or letter in the mail confirming your enrollment

Within 2-3 weeks of enrollment processing

Your Welcome Kit will arrive in the mail, which includes your ID card and details on how to access your benefits.

Someone from the Oscar Care Team will give you a call to introduce themselves, walk you through your new plan, and answer any questions.

Once your enrollment is confirmed

Begin setting up your Oscar account! Once you know your member ID, there are easy steps you can take to get the most out of your plan. See the next side to learn how.

oscar



Earn a \$100 gift card for completing new Medicare member activities

Complete at least 4 of the 6 below activities in your first 3 months as an Oscar member* to earn a reward.

- 1 Complete a welcome call**
Your Care Team will reach out to you after your enrollment is processed to complete a call. It's quick and easy.
- 2 Create your online account**
Once you have your Oscar ID card, visit hioscar.com/account to set up an Oscar web account or download the Oscar Health app and log in to get started.
- 3 Select a Primary Care Physician (PCP) in our network**
If you didn't select a PCP at the time of enrollment, you can do so during the welcome call or in your Oscar account.
- 4 Fill out a health survey**
Tell us about yourself. Fill out a health survey in your account, on the phone with a member of the Care Team, or in writing.
- 5 Complete an Appointment of Representative or HIPAA authorization.**
Authorize access to your health information to a partner, a close friend, or caregiver. Visit hioscar.com/member/hipaa or fill out the HIPAA authorization included in your Welcome Kit and return it in the envelope provided.
- 6 Schedule a visit with your PCP.**
Call your in-network Primary Care Physician directly or your Care Team and complete a visit within your first three months as an Oscar member.

Questions? Call the Care Team at 1-855-672-2720. They can answer questions, help you complete activities, and let you know how many more activities you need to complete before you're eligible for a gift card. Oscar will mail the gift card to you approximately 30 days following completion of the minimum amount of required activities or within the first 30 days of your enrollment, whichever is later.**

* Only individuals with an effective date of Jan 1, 2021 or later are eligible.

** You must be enrolled with your Oscar plan to receive the gift card. If you complete the required activities prior to your effective date of enrollment but you cancel your enrollment or disenroll prior to the first 30 days of coverage, you will not be eligible to receive the reward.