

Effective Date: 01/16/2026

These Terms of Use (hereinafter, the “Terms”) are entered into by and between You and RAVAGO (“we,” “our,” or “us”). The following Terms govern your access (whether as a guest or a registered user) to and use of [ravago.com](http://ravago.com) (hereinafter, the “Website”), including any content, functionality, and services offered on or through the Website.

Please read the Terms carefully before you start to use the Website. By clicking to accept or agree to the Terms when this option is made available to you, you accept and agree to be bound by these Terms and our [Privacy Policy](#), incorporated herein by reference. If you do not agree to these Terms or the [Privacy Policy](#), you must not access or use the Website.

This Website is offered and available to those users who are 18 years of age or older and invited by RAVAGO to use this Website for authorized business purposes in accordance with these Terms. This Website is not intended for personal use.

## **1. Changes to these Terms of Use**

We reserve the right to modify these Terms and related business practices at any time and without prior notice by posting updated text on this Website and an updated effective date at the top of this page. These changes will be effective as of the date a revised version of the Terms is posted. Your use of the Website following any such change constitutes your consent to the revised Terms. For this reason, it is important for you to review these Terms regularly.

## **2. Accessing the Website and Account Security**

We reserve the right to withdraw or amend this Website, and any service or material we provide on the Website, in our sole discretion without notice. We will not be liable if for any reason all or any part of the Website is unavailable at any time or for any period. From time to time, we may restrict access to some parts of the Website, or the entire Website, to users, including registered users.

You are responsible for making all arrangements necessary for you to have access to the Website. You are also responsible for ensuring that all people who access the Website through your internet connection are aware of these Terms, and that they comply with them.

To access the Website, you may be asked to provide certain registration details or other information. It is a condition of your use of the Website that all the information you may need to provide is correct, current, and complete. You agree that all information you may provide to register with this Website or otherwise, including, but not limited to, through the use of any interactive features on the Website, is governed by our [Privacy Policy](#), and you consent to all actions we take with respect to your information consistent with our [Privacy Policy](#).

To use the Website, you may need to create a username and password. You are required to treat your username and password as confidential. You also acknowledge that your account is to be used for business purposes and agree not to provide any other person with access to this Website or portions of it using your username or password. You agree to notify us immediately of any unauthorized access to or use of your username or password or any other breach of security.

We have the right to disable any username, password, or other identifier, whether chosen by you or provided by us, at any time in our sole discretion for any or no reason, including if, in our opinion, you have violated any provision of these Terms.

### **3. Accuracy of Information**

Although the information and recommendations contained on this Website ("Information") are presented in good faith and believed to be correct, we do not make representations or warranties as to its completeness or accuracy. We are supplying this Information in good faith, but you must make your own determination as to its suitability for your purposes. We cannot be responsible for any damages because of your use or reliance upon this information.

We do not make any commitment to update or correct any Information that appears on the internet or on via this Website. You agree that use of any Information obtained via this Website is at your own risk. Do not misconstrue any information as our recommendation to use any product, process, equipment or formulation in conflict with any patent. We do not make any representation or warranty, express or implied, that the use of this Information will not infringe someone's patent.

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You may be able to access information about your purchasing history, including orders, payments, and other details. We are supplying your purchasing history for your reference, but this content may not necessarily be complete or up to date.

### **4. Intellectual Property**

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## **5. Use of this Website**

You must exercise caution, good sense and proper judgment in using this Website. You are responsible for any material you place on or transmit to or through this Website. You agree, represent and warrant that any information you post to or transmit through this Website is truthful, accurate, not misleading and offered in good faith, and that you have the right to post or transmit such information. Such information (including without limitation, data, text, software, music, sound, photographs, graphics, video, messages or any other materials whatsoever), whether publicly posted or privately transmitted, is your sole responsibility. You should not transmit any material to or through this website that you consider to be confidential or proprietary. Any material which you transmit to or through this website will be considered non- confidential and non-proprietary.

We reserve the right (but not the obligation) in our sole discretion to refuse or delete any of your content as well as suspend or terminate without notice your access to this website, upon a violation or attempted violation of these Terms.

You agree to indemnify, hold harmless, and defend RAVAGO as well as RAVAGO officers, directors and employees, from and against any claim, demand, cause of action, debt, loss or liability, including reasonable attorneys' fees, to the extent that such action is based upon, arises out of, or relates to your violation of these Terms.

## **6. External Links**

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## **7. Online Purchases and Other Terms and Conditions**

All possible purchases through our Website or other transactions, or resulting from visits made by you, are governed by our *Terms and Conditions of Sale*.

## **8. Disclaimer of Warranties and Limitation of Liability**

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TO THE FULLEST EXTENT PERMISSIBLE BY LAW, RAVAGO AND ITS EMPLOYEES, MEMBERS, AGENTS, OFFICERS, OWNERS, AFFILIATES, LICENSORS, SERVICE PROVIDERS, WILL NOT BE LIABLE FOR ANY DAMAGES OF ANY KIND, UNDER ANY LEGAL THEORY, ARISING OUT OF OR IN CONNECTION WITH YOUR USE OR INABILITY TO USE THE WEBSITE, INTERACTIVE SERVICES, LINKS, ANY WEBSITES LINKED TO IT, ANY CONTENT ON THE WEBSITE OR SUCH OTHER LINKED WEBSITES, OR FROM ANY SERVICES OR PRODUCTS (INCLUDING SOFTWARE) INCLUDED OR REFERRED TO ON THE WEBSITE OR OTHERWISE MADE AVAILABLE TO YOU THROUGH THE WEBSITE, OR SUCH OTHER LINKED WEBSITES, INCLUDING, BUT NOT LIMITED TO DIRECT, INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES, OR FOR ANY OTHER LOSSES, INCLUDING, BUT NOT LIMITED TO, PERSONAL INJURY, EMOTIONAL DISTRESS, LOST PROFITS, LOSS OF BUSINESS OR GOODWILL AND DATA LOSS, EVEN IF FORESEEABLE.

WITHOUT LIMITING THE FOREGOING, BUT IN THE INTEREST OF CLARITY, RAVAGO WILL NOT BE LIABLE FOR ANY LOSS OR DAMAGE CAUSED BY A COMPUTER VIRUS OR OTHER TECHNOLOGICALLY HARMFUL MATERIALS THAT MAY INFECT YOUR COMPUTER SYSTEM, SOFTWARE PROGRAMS, DATA, OR OTHER PROPRIETARY MATERIAL DUE TO YOUR USE OF THE WEBSITE OR ANY SERVICES OR ITEMS OBTAINED THROUGH THE WEBSITE OR TO YOUR DOWNLOADING OF ANY MATERIAL POSTED ON IT, OR ON ANY WEBSITE LINKED TO IT.

THIS DOES NOT AFFECT OUR LIABILITY FOR NEGLIGENCE OR FRAUDULENT MISREPRESENTATION, NOR ANY OTHER LIABILITY WHICH CANNOT BE EXCLUDED OR LIMITED UNDER APPLICABLE LAW.

## **9. Indemnification**

You agree to defend, indemnify, and hold harmless RAVAGO, its affiliates, licensors, and service providers, and its and their respective officers, directors, employees, contractors, agents, licensors, suppliers, successors, and assigns from and against any claims, liabilities, damages, judgments, awards, losses, costs, expenses, or fees (including reasonable attorneys' fees) arising out of or relating to your violation of these Terms or your use of the Website.

## **10. Disputes & Governing Law**

You and we hereby agree to resolve disputes between us that arise out of your access to or use of the Website:

You agree that all disputes between you and us (whether or not such dispute involves a third party) with regard to your relationship with us, including without limitation disputes related to these terms, our *Privacy Policy*, your use of the website, and/or rights of privacy and/or publicity (including non-contractual disputes), will be governed by and interpreted in accordance with Luxembourg law. The Luxembourg courts will have exclusive jurisdiction over said disputes, although we retain the right to bring proceedings against you for breach of these terms in your country of residence or any other relevant country.

You agree that regardless of any law or regulation to the contrary, any claim or cause of action arising out of, related to or connected with the use of our Website, the Terms, or the *Privacy Policy* must be filed within one (1) year after such claim or action arose or be forever banned.

## **11. Entire Agreement**

These Terms, our *Privacy Policy*, and *Terms and Conditions of Sale* constitute the sole and entire agreement between you and RAVAGO regarding the Website and supersede all prior and contemporaneous understandings, agreements, representations, and warranties, both written and oral, regarding the Website.

## **12. Invalidity**

If any provision of these Terms shall be held, be deemed or shall in fact be, invalid, inoperative or unenforceable as applied to any particular case or circumstance because of the conflicts of any provision with any law, regulation or for any other reason, that provision or provisions (a) shall be reformed so that it would be valid, operative and enforceable to the maximum extent permitted in such circumstances or case, and shall not affect the validity and enforceability of any remaining terms; and (b) shall not be invalid, inoperative or unenforceable in any other case or circumstance.

### **13. Waiver of Breach**

Any failure to enforce any term or provision of these Terms shall not be deemed a waiver of that or any other breach of that or any other term or provision contained herein. In addition, any failure to enforce any term or provision shall not constitute a waiver of a future breach of that or any other term or provision of these Terms.

### **14. Contact RAVAGO**

If you have any concerns, please do not hesitate to contact us via the Contact Form.

Thank you for visiting our Website.