



Efficient, easy to manage and fully embedded payments.



DC Thomson case study

Profile

DC Thomson is a private media company based in Dundee, Scotland, founded in 1905 by David Couper Thomson. They are renowned for publishing newspapers like The Courier and The Sunday Post, as well as iconic comics such as The Beano, The Dandy, and Commando. Over the years, they've expanded into various ventures, including websites like Findmypast and Beano Studios.



Customer: DC Thomson
www.dcthomson.co.uk
Country: USA
Industry: Private media company
Products and services: Business 365

The challenge

DC Thomson are a global business with subsidiaries in Australia, Ireland, Singapore, and USA. Despite using Microsoft Dynamics 365 Business Central, their finance team relied on fragmented processes to manage banking and global payments across multiple providers and platforms. Payments were handled using manual files, and foreign exchange entries were done outside the ERP system. This outdated process created several issues.

- Reconciliations across eight different bank accounts were slow and complex.
- The lack of integration meant their finance operations were time-consuming and exposed to human error.
- This slowed down workflows, increased risk, and made it harder to maintain financial accuracy and control.

As a global business with subsidiaries across multiple countries, these inefficiencies impacted their ability to operate smoothly and accurately. The urgency to fix the problem came from the need to save time, reduce risk, and improve financial oversight across their international footprint.

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Xe, DC Thomson and Business Central 365



The solution

To address these challenges, DC Thomson requested help from their implementation partner Node4 who recommended Xe as a viable solution to automate their global payment processes, and currency data within Business Central.

The implementation included secure payment approvals using Business Central workflows and a vendor validation tool that added strong fraud and sanction protection. Xe also delivered tailored training for DC Thomson's finance teams to ensure smooth adoption with minimal disruption. The solution modernised and centralised critical processes for the business within its ERP environment. It balanced operational efficiency with enhanced security, to meet the needs of DC Thomson's global financial operations.

- Global payments could now be processed in just a few clicks, eliminating the need for manual files and external FX entries, and enabling audit ready reporting.
- Currency rates were imported automatically into their Business Central Currency tables, eliminating manual uploads for monthly reporting.

The result

The implementation of the Xe Global Payment Solution delivered several benefits for DC Thomson, including:

- **Significant time savings:** Automating the invoice-to-payment process directly in Business Central streamlined global operations, allowing the finance team to focus on more strategic tasks.
- **Improved security:** Embedded payment approvals and vendor validation tools created strong guardrails, reducing the risk of fraud and human error.
- **Greater efficiency and scalability:** The modernised payment process enhanced operational efficiency, providing streamlined automation for a global business's needs.
- **Cost-savings:** Xe were able to reduce DC Thomson payments fees, adding direct financial value alongside operational improvements.

Conclusion

DC Thomson transformed their global finance operations by integrating Xe's embedded payments, and Xe currency data, directly into Microsoft Dynamics 365 Business Central. By eliminating manual processes and unifying their payment workflows, they gained significant time savings, and improved security worldwide. The project proved that with the right solution, even long-standing operational challenges can be solved efficiently and without disruption.

"The integration with Xe has streamlined our global payments. The process is now faster, more efficient, easier to manage, and fully embedded in Business Central. It's been a huge step forward for our finance operations."

David Barrie at DC Thomson

Take a look for yourself



Simplify your accounts payable process in **Business Central** with Xe.

Book a walkthrough of Xe's embedded payments and currency automation inside Dynamics 365, or download it from AppSource today.

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