

Implementation of the new e-access system will follow an iterative approach, transitioning functionality over piece-by-piece to provide you with the highest value features as soon as possible. Although this means you will be working in two systems for a while, it will be a great opportunity for you to get used to the new look and feel.

See the below quick reference guide to help clarify which system you should be using!

Legacy e-access portal



New e-access portal



Please use Microsoft Internet Explorer		Please use Chrome , Firefox , Safari , or Edge
	Enrolling a member (e-Form 102)	X
	Change Member Information (e-Form 106)	X
X	Member information (profile)	X
X	Request for an OMERS plan benefit (e-Form 143)	
X	Leave period reporting (e-Form 165a, 165b, and 165c)	
X	Contribution remittance (e-Form 105)	
X	Request for pension estimate (e-Form 190)	
X	Annual reporting of membership information (e-Form 119)	
X	e-Correspondence*	X
	Send & receive attachments via e-Correspondence	X
X	Forgot password?	
X	Contact Management	
X	Batch processes (data extracts and import files)	

*Where is my e-Correspondence?

e-Correspondence responses will be viewable in the portal that you received or sent the message. For example, if you sent the e-Correspondence message in the new portal, you will only be able to view a response in the new portal. Therefore, please check both systems on a regular basis to make sure you are not missing any responses or messages from OMERS!

We're here to help. Get in touch.

Phone: +1 416.350.6750 | Toll-free: +1 833.884.0389

Online: Send messages through e-access using our secure communication channel, e-correspondence

Mail: EY Tower | 900 -100 Adelaide St W | Toronto, ON M5H 0E2