



Discover LivingWell Companion™

Help seniors live with confidence.

LivingWell Companion™ is a personal emergency alert service that helps patients feel secure while they keep active knowing they're connected to help if needed, at home or on the go.



Your patients can benefit from:



Access to 24/7 emergency support

At the push of a button or through automatic fall detection.¹



A more affordable medical alert service

TELUS offers the lowest price with no term contract or upfront fees.²



TELUS reliability

Powered by Canada's largest and fastest network.³

Invite patients to order
1-844-979-2008

Request patient resources
telus.com/livingwellHCP

 **TELUS**® Health



How it works



Emergency alert received

Our trained operators are alerted when the help button is pressed, or when the fall detection feature (if equipped) detects a fall.

Trained operator contacts customer

through the pendant using the two-way voice speaker to confirm the emergency status prior to initiating the emergency protocol.

Family or friends contacted

If the customer cannot be reached or an emergency is confirmed, the trained operator first contacts up to 3 family and/or friends.

Emergency services contacted

If family or friends are unavailable or if the situation warrants, a trained operator will then contact emergency services.

Products to fit any lifestyle

Canada's most affordable personal emergency alert service with no term-contract or upfront fees.²

LivingWell Companion Go



Confidence to do more inside and outside the home with 24/7 access to emergency help, automatic fall detection¹ and built-in GPS.⁴

\$55 /month

LivingWell Companion Home with Fall Detection



Peace of mind inside the home with 24/7 access to emergency help with automatic fall detection.¹

\$35 /month

LivingWell Companion Home



Peace of mind inside the home with 24/7 access to emergency help at the push of a button.

\$25 /month

Special offer

2 months at \$0.⁵

Invite patients to contact us **1-844-979-2008** and quote **"HEALTH"** to redeem the offer.



1. If you do fall, do not wait for the automatic call, always press and hold the button for help when possible. 2. LivingWell Companion offers the lowest monthly price and life-time ownership costs of comparable no-term-contract and no-upfront-fee personal emergency response services in Canada. 3. As ranked by PCMag. Reprinted from www.pcmag.com with permission. 4. Go operates anywhere in Canada where cellular coverage is available. GPS capabilities are approximate and may not always be possible. 5. Offer expires December 31, 2020. To be eligible for the offer, customers must verbally mention the promotional code to the sales representative placing the order. Offer available to new customers who have not subscribed to TELUS LivingWell Companion in the last 90 days. First 2 months for \$0 promotional pricing is available to new LivingWell Companion customers for LivingWell Companion Go, Home and Home with Fall Detection plans. Regular pricing applies from the end of the promotional period. Regular pricing is \$25/mo for LivingWell Companion Home, \$35/mo for Home with Fall and \$55/mo. for Go. Offers and regular pricing are subject to change without notice. Cannot be combined with other promotional offers or discounts. Minimum system requirements apply. Not all products are available in all areas. Final eligibility for services will be determined by a TELUS representative.