

Our commitment to

ESG



For more than 140 years,

TDC Erhverv has been a cornerstone of Denmark's digital infrastructure. With this comes a responsibility we take seriously - one rooted in trust, transparency, and long-term resilience. Today, we support businesses in navigating digital transformation securely, sustainably, and with care. ESG is not an add-on to our operations; it's part of how we make decisions, develop solutions, and shape the future of connectivity in Denmark – today and tomorrow.

We take responsibility for resource optimization

A circular future for hardware

We are working towards more reuse and recycling of devices and equipment in a responsible manner

Our energy consumption, your carbon reduction journey

We are working on initiatives and innovations to reduce our own carbon emissions and support our customers with their carbon reduction goals

We take responsibility for a balanced digital society

A smarter approach between technology and digital judgement

We contribute to children's well-being and strengthened digital judgement in a connected world – across generations – through collaboration with Børns Vilkår

We take responsibility for protecting businesses and data

Cyber security – your strongest defence

We support strong data security and protection against cyber threats

Trust across the value chain

We are working towards responsible supply chain management across the value chain

Environmental

Circular thinking in action

In 2024, we collected 5,207 mobile devices from our customers. 55% were reused and 45% recycled - helping us avoid 139,209 kg CO₂e emissions.

Partnering for greener IT

Through Cisco's Takeback Incentive Program, 99% of returned devices in 2023 were either reused or responsibly recycled.

Reducing our own

Since 2020, we've reduced our operational CO₂ emissions by 50%. We're on track to reach Net Zero for Scopes 1 and 2 by 2028 - and across our full value chain by 2040.

Social

Thirty years of supporting children's rights

For over 30 years, we've partnered with Børns Vilkår - including co-founding BørneTelefonen helpline. In 2024 alone, our network supported more than 64,000 calls from children and 6,700 from parents.

Protecting privacy for vulnerable groups

With TDC Erhverv CloudKey®, Børns Vilkår can handle sensitive conversations securely, ensuring that private data stays protected while enabling safe use of digital tools.

Governance

Cybersecurity as a cornerstone

In 2024, our Internetfilter blocked over 27 million malicious domain attempts, while nearly half of DDoS incidents were mitigated within 15 minutes.

Supply chain

We conduct supplier audits in collaboration with the Joint Alliance for CSR to promote ethical practices and accountability throughout our value chain.

Raising awareness

We proudly host the largest cybersecurity event in the Nordics, **Cyber Security Day**, and lead the national initiative **Hele Danmark Øver**, promoting cyber awareness and preparedness with key partners.

Taking responsibility for what others take for granted

Learn more about our ESG approach [here](#)