

Ticketing Terms and Conditions:

- Guardians are responsible for notifying Expo City Staff of any allergies or medical conditions prior to the start of the summer Camp.
- Children registered in the Expo City summer Camp with a medical condition which may affect their safety, must seek proper medical advice before attending the Camp.
- Should a child miss the camp due to illness, no refund or re-scheduling will be provided.
- Video and photography by the participants and their guardians are strictly prohibited during summer Camp.
- Children should wear comfortable clothes, closed shoes, and are required to bring a hat, refillable water bottle and a packed lunch/snack.
- Proper conduct and respect for staff and other participants must be shown at all times, and unacceptable behaviour from the registered participant or guardians will result in removal from the camp, with no refund.
- Tickets are non-refundable, non-changeable and non-transferable. On entry customer must display a valid photo identification document such as original national ID, driving license, or original passport along with matching name on the debit / credit card that was used for purchase.
- Online ticket resale is prohibited. If the ticket is bought via a reseller such as Online ticket shop, Viagogo or Dubizzle it is considered invalid, entry to the event will be declined.
- It is the responsibility of the customer to be of the correct age required to enter the event. It is customers responsibility to abide by the dress code set by the Event Organizer if any.
- If the customer is declined entry by the Event Organizer for any reason Platinum list is not liable to refund the tickets.
- It is the responsibility of the customer to attend the event at the correct time. Non- attended events will not be refunded by Platinum list.
- Platinum list accepts no responsibility for any personal property lost or stolen, or injury or any losses sustained at the event.
- Platinum list will not be responsible for any lost or damaged tickets. Exchanging of seats / tickets or categories is not allowed. One person per ticket.
- The ticket is valid only for the specified date(s) and cannot be reused across multiple events. Event Organizer has the right to refuse entry once the camp has started.
- No re-entry. Activity schedule is subject to change at any time. Ticket resale is strictly prohibited, tickets purchased by ticket resellers will be cancelled and will not be refunded.
- Parents/Legal guardians will have to register their Child(ren) to the right age category and child(ren) will have to be able to Use the washroom independently.