

# Prices and Services List

Last revised: 18.12.2025

Account Management Fees	
First Tide Business Account	Free of charge
Additional Tide Business Account <small>Monthly fee per additional Tide Business Account (only applicable to Tide Business Accounts retained after cancelling a Tide Smart Plan)</small>	1,99 EUR per month
First Tide Tagesgeldkonto	Free of charge

Payment Card	
First physical Tide Card (incl. shipping fee)	Free of charge
Virtual Tide Card	Free of charge
Replacement physical Tide Card (incl. shipping fee)	Free of charge
Additional physical Tide Card (incl. shipping fee)	5,00 EUR per month (Currently not available)

Tide Card Payment Transactions	
Card payments with the Tide Card within the EEA and Switzerland in EUR	Free of charge
Card payments with the Tide Card <b>outside</b> the EEA and Switzerland in EUR	1% of the transaction amount
Card payments with the Tide Card in foreign currencies (non-EUR)	1% of the transaction amount

Cash Withdrawals & Deposits	
<b>Cash withdrawals</b>	
Cash withdrawals at ATMs with the Tide Card in EUR	2,00 EUR + all applicable costs of the external institution
Cash withdrawals at ATMs with the Tide Card in foreign currencies (non-EUR)	2,00 EUR + all applicable costs of the external institution + 1% of the transaction amount
<b>Cash deposits</b>	

(Currently not available)

## Transfers & direct debits

Transfers between Tide Members or between two Tide Business Accounts of the same Tide Member	Free of charge
(1) Incoming and outgoing SEPA* direct debit transfers (including SEPA instant) in EUR to or from your Tide Business Account and (2) transferring funds from an external account via open banking connection to your Tide Business Account.	0,20 EUR (first 5 transfers each month are free of charge)  (Valid from January 1, 2026)
Incoming and outgoing SWIFT** payments in EUR  (The fee will be debited separately from the incoming payment amount)	5,00 EUR + 1% of the transfer amount (percentage of transfer amount is capped to 100,00 EUR)  (Currently not available)
Legitimate rejection of a SEPA direct debit due to insufficient funds	5,00 EUR

## Bank & Card Statements

Monthly Tide Business Account statement as PDF for self-printing	Free of charge
Monthly Tide Card statement as PDF for self-printing	Free of charge
Monthly Tide Tagesgeldkonto statement as PDF for self-printing	Free of charge

## Overdraft interest

Interest rate for overdrafts ( <i>Dispokredit</i> )	No account overdraft possible
Interest rate for tolerated overdrafts ( <i>geduldete Überziehung</i> )	10%

## Other fees

Tide Business Account balance enquiry at the ATM	Free of charge
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\***SEPA countries** - EEA states as well as Andorra, Guernsey, Isle of Man, Jersey, Monaco, San Marino, Saint-Pierre and Miquelon, Switzerland, the United Kingdom of Great Britain and Northern Ireland (incl. Gibraltar) and the Vatican City.

The European Economic Area (EEA) currently includes the EU member states: Belgium, Bulgaria, Denmark, Germany, Estonia, Finland, France (including French Guiana, Guadeloupe, Martinique, Mayotte, Réunion), Greece, Ireland, Italy, Croatia, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Austria, Poland, Portugal (including Azores, Madeira), Romania, Sweden, Slovakia, Slovenia, Spain (including Canary Islands), Czech Republic, Hungary as well as Cyprus and the countries Iceland, Liechtenstein and Norway.

\*\* The processing fee applies to payments sent worldwide via the **SWIFT network** in Euro to any destination country with payment type SHA (fee sharing).

## **Name and address of the Platform Provider**

### **Tide Platform S.A.**

7 Avenue Gaston Diderich  
L-1420  
Luxembourg

Contact: [support.de@tide.co](mailto:support.de@tide.co)

Website: [www.tide.co/de-de](http://www.tide.co/de-de)

Contact address for complaints: [complaints.de@tide.co](mailto:complaints.de@tide.co)

## **Entry in the commercial register**

**Tide Platform S.A.**, Luxembourg Trade and Companies Register (Registre de Commerce et des Sociétés),  
registration number RCS: B272663

## **Name and address of the bank account provider**

### **Adyen N.V.**

Simon Carmiggeltstraat 6-50  
1011 DJ  
Netherlands

Contact address for complaints: [complaints.de@tide.co](mailto:complaints.de@tide.co)

## **Competent supervisory authority of the bank account provider**

### **De Nederlandsche Bank**

PO box 98 1000 AB Amsterdam  
Contact: [info@dnb.nl](mailto:info@dnb.nl)  
Telephone: + 31 20 524 91 11 (from Monday to Friday between 9:00 and 17:00)

## **Statutory deposit protection**

In the EU, Adyen N.V. is registered in the Dutch Deposit Guarantee Register. This means that eligible deposits up to EUR 100,000 are legally protected by the Dutch Deposit Guarantee Scheme.

## **Name and address of the card issuer**

### **PPS EU SA**

Boulevard du Souverain 165, Box 9  
1160 Auderghem  
Belgium

Tide Platform S.A. has been registered as an agent of PPS EU SA under Agent ID - PPSELUA000001 and is authorised to represent PPS EU in the processing of card payments in connection with your Tide Card.

## Contract language

The main language for the business relationship with Tide Platform S.A. is German, unless otherwise agreed in individual cases.

## Business days of the respective service provider

A business day is any day on which the respective service provider maintains the necessary business operations for execution of payment transactions.

**Tide Platform S.A.** maintains this operation on all business days, with the exception of:

- Sundays
- Good Friday
- Easter Monday
- Christmas Eve (24 December)
- New Year's Eve (31 December)
- Business days on which Tide Platform S.A. is closed due to local circumstances and such days have been announced in good time in advance.

**Adyen N.V.** maintains the business operations necessary for the execution of payment transactions\* on all business days, with the exception of:

- Saturdays
- Sundays
- Good Friday
- Easter Monday
- Labour Day (1 May)
- Christmas Eve (24 December)
- 26 December
- Business days on which the account-holding office of Adyen N.V. is closed due to local circumstances and these days have been announced in advance.

The following applies to SEPA Instant transfers: A business day is any day of the year.

\*The term may include the relevant payment account services "SEPA/SWIFT credit transfer", "direct debit" and "standing order".

## Cut-off times (*Annahmefristen*) for bank transfers

SEPA credit transfer until **15:45** on business days of Adyen N.V.

Foreign bank transfer until **16:55** on Adyen N.V. business days

SEPA Instant transfer **all day** on all calendar days

## **Execution times for bank transfers**

### **SEPA credit transfer**

The transfer amount will normally be received by the payee's payment service provider on the next business day.

If the agreed day for processing a payment order is not a business day, the payment order will be processed on the following business day.

### **Requirements for SEPA-transfers**

The remitter has provided his IBAN and that of the payee and the payee's bank participates in the SEPA Credit Transfer Scheme.

### **Execution times of SEPA Direct Debit Requests**

The direct debit amount shall reach the beneficiary's payment service provider within a maximum of one business day.

Adyen receives the payment order the working day before the money is debited to your Tide Business Account. You'll see it in your Tide Business Account overview as a "scheduled payment". The money will be collected by 06:00 the day after the order has been received.